Understanding Shipping



Specialty Flooring Solutions

Smaller items will ship with FedEx

Residential FedEx delivery

 Shipment will be delivered to your doorstep

No signature required for residential delivery

Commercial FedEx delivery

 Driver will attempt to deliver during business hours, three times Additional fees apply for further attempts

Larger items (140lbs+) will ship on an LTL carrier

Residential LTL delivery

- Material is secured to a pallet (in most cases)
- The shipping company will call you one hour prior to delivery If you require a specific date/time for delivery, please notify us prior to material shipping (additional fees apply)
- Lift Gate Service included (shipment lowered from truck to ground)
- Curbside Service included (shipment delivered to the edge of the property in front of the residence; drivers do not manually move or carry shipments at the time of delivery)

If you require assistance moving material from the curb, please notify us prior to material shipping (additional fees apply)



Commercial LTL delivery

- Material is secured to a pallet (in most cases)
- The shipping company will deliver Monday-Friday, 8:00am-5:00pm If you require a call notification or appointment for delivery, please notify us prior to material shipping (additional fees apply)

Curbside Service included

- (shipment delivered to the edge of the property in front of the business; drivers do not manually move or carry shipments at the time of delivery) If you require assistance moving material from the curb, please notify us prior to material shipping (additional fees apply)
- Tailgate Service available If you require a tailgate, please notify us prior to material shipping (additional fees apply)

Before signing for your shipment, please check for any damage; damage must be noted on BOL when signing. Please take photos.

Perfect Surfaces must be notified of damage within 24 hours of receipt of material





